

Message Text

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PAGE 01 USUN N 02944 100054Z
ACTION EUR-12

INFO OCT-01 IO-13 ISO-00 OC-06 CCO-00 DODE-00 CIAE-00
INR-07 NSAE-00 /039 W
-----040868 100842Z /21
R 100021Z SEP 77
FM USMISSION USUN NEW YORK
TO SECSTATE WASHDC 5261
INFO AMEMBASSY MOSCOW

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E.O. 11652: N/A
TAGS: PORG, UR
SUBJ: SOVIET COMPLAINT CONCERNING TELECOMMUNICATIONS PROBLEM

REF: USUN 2868

1. WE SPOKE ON SEPTEMBER 8, 1977 TO THEODORE CZARNECKI,
RCA REPRESENTATIVE AT UN, REGARDING SOVIET TELECOMMUNICATIONS
COMPLAINT.

2. CZARNECKI INFORMED US THAT SOVIET MISSION ORDERED 100
BAUD LEASED CHANNEL BETWEEN NEW YORK AND MOSCOW EARLY IN
JULY 1977. SERVICE WENT INTO EFFECT ON JULY 19, 1977.

3. A MAJOR PROBLEM, HE SAID, WAS THAT SOVIETS USE AND
SERVICE THEIR OWN EQUIPMENT. FURTHER, THEY NEVER LET RCA
REPAIRMEN TOUCH EQUIPMENT, EVEN IF IT NEEDS REPAIR OR ADJUSTMENT.
THERE HAS ALSO BEEN A LANGUAGE PROBLEM AND A LACK OF PEOPLE-
TO-PEOPLE UNDERSTANDING OF TELECOMMUNICATIONS PROBLEMS.

4. THERE HAVE BEEN SEVERAL COMMUNICATIONS PROBLEMS SINCE
CHANNEL WAS PUT INTO OPERATION. ONE ONE OCCASION, THERE WAS
CONGESTION ON LINES. RCA SOLVED THIS PROBLEM. THEN, THERE
WAS A TELEPHONE COMPANY CABLE BREAK, WHICH CAUSED
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DISTORTION. THIS WAS ALSO REPAIRED. THEN,
SOVIETS STRETCHED LINES ACROSS THEIR COMMUNICATIONS OFFICE
CAUSING COMPLETE DISTORTION. WHEN THIS HAPPENED, RCA
SENT SEVERAL ENGINEERS TO HELP. THESE ENGINEERS WERE
SENT AWAY BY SOVIETS.

5. CZARNECKI ADVISES THAT DURING THIS PERIOD, SOVIET

FOREIGN MINISTRY IN MOSCOW COMPLAINED TO RCA REPRESENTATIVE JOHN PICHIONE IN SWITZERLAND. HE, IN TURN, SENT MESSAGE TO FOREIGN MINISTRY IN MOSCOW ASKING THEM TO CONTACT SMUN, EXPLAIN DIFFICULTIES WERE IN-HOUSE PROBLEMS AND ALLOW RCA TO ASSIST.

6. AS A RESULT, SOVIETS ALLOWED RCA TO TAKE ACTION, AND PROBLEM WAS REMEDIED. CZERNECKI SPOKE TO SHCHERBAKIV (SUMN) MORNING OF SEPTEMBER 8, 1977. HE CONFORMED THAT COMMUNICATIONS SYSTEM WAS OPERATIONAL, AND THANKED HIM FOR HELP RENDERED.

7. WITH REGARD TO SOVIET COMPLAINT ABOUT BACK TALK, CZARNECKI THINKS SOVIETS MAY BE PHONING WRONG NUMBER AT RCA AND SPEAKING TO YOUNG TRAINEES, WHO ARE VERY UNEXPERIENCED. HE GAVE US PHONE NUMBER SOVIETS SHOULD CALL WHEN THEY NEED HELP.

8. WE INTEND CHECK WITH SHCHERBAKOV TO CONFIRM THAT PROBLEM IS SOLVED AND TO MAKE SURE SOVIETS HAVE CORRECT NUMBER FOR ASSISTANCE.
LEONARD

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NNN

Message Attributes

Automatic Decaptioning: X
Capture Date: 01-Jan-1994 12:00:00 am
Channel Indicators: n/a
Current Classification: UNCLASSIFIED
Concepts: TELECOMMUNICATION, TELEGRAPH EQUIPMENT
Control Number: n/a
Copy: SINGLE
Sent Date: 10-Sep-1977 12:00:00 am
Decaption Date: 01-Jan-1960 12:00:00 am
Decaption Note:
Disposition Action: RELEASED
Disposition Approved on Date:
Disposition Case Number: n/a
Disposition Comment: 25 YEAR REVIEW
Disposition Date: 22 May 2009
Disposition Event:
Disposition History: n/a
Disposition Reason:
Disposition Remarks:
Document Number: 1977USUNN02944
Document Source: CORE
Document Unique ID: 00
Drafter: n/a
Enclosure: n/a
Executive Order: N/A
Errors: N/A
Expiration:
Film Number: D770328-0701
Format: TEL
From: USUN NEW YORK
Handling Restrictions: n/a
Image Path:
ISecure: 1
Legacy Key: link1977/newtext/t19770976/aaaacmsv.tel
Line Count: 83
Litigation Code IDs:
Litigation Codes:
Litigation History:
Locator: TEXT ON-LINE, ON MICROFILM
Message ID: 7a238648-c288-dd11-92da-001cc4696bcc
Office: ACTION EUR
Original Classification: LIMITED OFFICIAL USE
Original Handling Restrictions: n/a
Original Previous Classification: n/a
Original Previous Handling Restrictions: n/a
Page Count: 2
Previous Channel Indicators: n/a
Previous Classification: LIMITED OFFICIAL USE
Previous Handling Restrictions: n/a
Reference: 77 USUN NEW YORK 2868
Retention: 0
Review Action: RELEASED, APPROVED
Review Content Flags:
Review Date: 15-Mar-2005 12:00:00 am
Review Event:
Review Exemptions: n/a
Review Media Identifier:
Review Release Date: n/a
Review Release Event: n/a
Review Transfer Date:
Review Withdrawn Fields: n/a
SAS ID: 1315726
Secure: OPEN
Status: NATIVE
Subject: SOVIET COMPLAINT CONCERNING TELECOMMUNICATIONS PROBLEM
TAGS: PORG, ETEL, UR, RCA CORP
To: STATE
Type: TE
vdkgvwkey: odb://SAS/SAS.dbo.SAS_Docs/7a238648-c288-dd11-92da-001cc4696bcc
Review Markings:
Margaret P. Grafeld
Declassified/Released
US Department of State
EO Systematic Review
22 May 2009
Markings: Margaret P. Grafeld Declassified/Released US Department of State EO Systematic Review 22 May 2009